



# Smart Lockers for Education





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## Why now is the right time to consider Smart Lockers?

Ricoh Smart Lockers use connected technologies to deliver secure storage space and manage transactional processes. From workspace management to verifiable document delivery and device management, our Smart Lockers can help you manage business services and the distribution of items and automate processes leading to greater efficiency.

From personal lockers to automated processes designed to the distribution of items, Ricoh Smart Lockers have easy-to-use software, providing leadership teams with data insight to make business-critical decisions.

Our Smart Lockers deliver secure authenticated 24x7 access with cloud-based monitoring providing real-time visibility, tracking, insights, and reporting. Now you can know who used what, when, and where. 24/7, and you can set up automated alerts and notifications to reinforce established processes and monitor activity patterns. Plus, the electronic audit trail provides detailed documentation for

automated compliance management. Ricoh cloud-connected Smart Lockers enable you to innovate, improve processes and enhance your employee and customer experience.

- Contactless distribution of all types of items, asset and devices
- Leading-edge cloud-based software with full visibility and real time reporting
- 24 / 7 access
- Real-time reporting for audits and alerts
- Full accountability and traceability of devices/assets/items
- High-quality modular design
- Open API providing integration with third-party systems including ServiceNow





## 2

### Why choose Ricoh for Smart Lockers?

Smart lockers are an essential part of your digital infrastructure. Choosing a solution must go beyond the physical locker, assembly and installation. Understanding digital integration and harnessing data intelligence is crucial to leverage the full benefits of smart lockers. With Ricoh, you will have an expert by your side. With 80 years of designing, manufacturing and integrating digital services within diverse global environments, you can rely on Ricoh to deliver value.

Our service portfolio offers an end-to-end solution from onsite surveys to onsite support. With a range of easy-to-assemble-and-install smart lockers and accessories, you can rely on Ricoh, with twenty five thousand lockers installed in Europe alone, to help you achieve your goals.

- 150 instals per week across Europe
- Providing contracted services for 25 000 lockers in EMEA (1.3 million doors)
- Support from 4,800 certified field service engineers in EMEA
- Complete life-cycle management under one service-level agreement





## 2.1 Your Digital Services Partner

Time and time again, we observe that advancing digital technology is as much about understanding people as it is about installing hardware and software. Our specialist knowledge in digital transformation gives us an expert perspective on the common challenges businesses face when implementing digital strategies. We can work with you to shift your organisational culture and internal attitudes to nurture user adoption, ensuring you can leverage the full return on your investment.

We proactively approach any project and seek to identify opportunities to streamline processes where possible. Our global service and support network means we can design, build, maintain and optimise your technology as your business changes.

- An expert end-to-end solution provider with the scale to deliver solutions and services globally
- Highly experienced in handling complex digital integrations into existing organisational settings
- Independent manufacturer providing complete cost transparency and ongoing service delivery
- Multiple solutions for enterprise, medium and small organisations
- Supported by an extensive, multi-territory installation, service and support network, all provided by a single service-level agreement

## 2.2 Working with your organisation in challenging conditions

We have adapted our approach to digital services to help organisations spot opportunities and thrive during challenging conditions. Our team partners with you on a consultative basis, exploring your short-term needs and long-term goals to strengthen your organisation.

## 2.3 Ricoh, the industry-leading Smart Locker provider

With over 80 years of experience designing and integrating technology into the workplace, we collaborated with customers to develop and manufacture our new Smart Locker solutions to meet current trends and deliver for the future workspace. Our Smart Lockers have embedded high-security standards and simple user and management functionality in aesthetically attractive units that won't look out of place in your space. Whether it's Asset Management and IT Inventory Management Lockers you're looking for, or Click & Collect Smart pick-up Lockers, Ricoh has a solution for you.







## Ricoh Smart Lockers for Education



## Ricoh Smart Lockers for Education

Ricoh Smart Lockers serve students and staff with safe, easy-access solutions that can easily scale across multiple education centres while being monitored from a single location. Our smart lockers are safe, secure and designed to make access easy, with access for people with disabilities starting at just 350mm.

### Section 3.1 Smart collection and return

Ricoh Smart Lockers serve as secure collection and return points for books, print, post and packages, documents, PPE and stationery for staff. They can also be used to distribute teaching aids such as projectors, laptops, tablets, headsets and keyboards.

Ricoh Smart Lockers ensure students and teachers can access seminar work and exam papers easily. With built-in sensors, you have complete transparency and reporting showing when items were removed, by who and if returned.

Ricoh Smart Lockers improve the student and staff experience by providing products at the point of need. From exam papers to dissertations, Ricoh Smart Lockers remove the need for queuing and ensure the correct item gets to the right person.





### Key benefits:

- Manage the use of high-value items for staff, exam papers, work for students and teachers and documents
- Library book collection and return
- Post and package distribution for onsite mailroom
- Low access height at 350mm to enable easy access to people with disabilities
- Large intuitive touchscreen

### Case study:

A public research university in the Netherlands with over 30,000 students asked Ricoh to optimise and reduce costs associated with distributing packages and printed materials. Deploying Ricoh Click & Collect Smart Locker solutions in the university corridors ensured teachers and students benefited from 24/7 access without queues.

- 24/7 access
- Students also use lockers for private deliveries
- Distribution is now much closer to teachers and students, and they can benefit from easy and comfortable access every day and at any time.
- No more queues before the counter





## Section 3.2 IT Inventory Management

Ricoh Smart Lockers provide IT with a secure place to leave devices and peripherals for staff and temporary staff. With large touchscreen accessibility, all assets are easy to access and secure. Ricoh Smart Lockers integrated software

provides a complete audit trail of each asset transaction, including real-time notification if a device is not returned within a specific rule.

### Key benefits:

- Control usage remotely via cloud-based software
- Optimise IT spend with analytics and monitoring
- Low access height at 350mm to enable easy access to people with disabilities
- Large intuitive touchscreen
- Easy to assemble and install modular design

